

MATER ACADEMY OF NEVADA

Administrative Review Report

National School Lunch Program Division of Food and Nutrition

2300 E. Saint Louis Ave. Las Vegas, NV 89104 405 South 21st St. Sparks, NV 89431 4780 East Idaho St. Elko, NV 89801

MATER ACADEMY OF NEVADA Administrative

Review Report

Division of Food and Nutrition



Table of Contents

- I. Executive Summary
- II. Introduction
- III. Scope
- IV. Methodology
- V. Noteworthy Initiatives
- VI. Critical Areas of Review
- VII. Findings and Required Corrective Actions
- VIII. Recommendations and Technical Assistance
- IX. Corrective Action Response
- X. Appendix
 - a. Appeal Procedure
 - b. Procurement Review
 - c. 'Serving School Meals to Preschoolers' USDA Guidance
 - d. Exhibit A: Grain Requirements for Child Nutrition Programs
 - e. Professional Standards Memo
 - f. iCN Training Links
 - g. USDA OVS Signage

I. Executive Summary

Administrative Review

The Richard B. Russell National School Lunch Act, as amended by the Healthy Hunger-Free Kids Act of 2010 (HHFKA), requires a unified accountability system designed to ensure participating school food authorities (SFAs) comply with National School Lunch Program (NSLP) and School Breakfast Program (SBP) requirements. The Act also requires an accountability system that conducts Administrative Reviews to evaluate requirements for NSLP and SBP during a three-year (triennial) cycle.

The Administrative Review provides a comprehensive evaluation of school meal programs of SFAs participating in the NSLP, SBP, and includes both Critical and General Areas of Review. This includes the implementation of HHFKA program requirements and other Federal Programs.

Procurement Review

The procurement of goods and services is a significant responsibility of an SFA. Obtaining the most economical purchase should be considered in all purchases when using the nonprofit food service account. SFAs must comply with the applicable regulations through audits, administrative reviews, technical assistance, training, guidance materials, and by other means (7 CFR 210.19(a)(3)). Federal, state, and local laws and regulations specify the methods SFAs must ensure all competitive procurements must be in accordance with 2 CFR Part 200.318-.326 and all other applicable government wide and FNS regulations and guidance.

Nevada Department of Agriculture (NDA) conducted the Procurement Review in tandem with the Administrative Review of the administered by *MATER ACADEMY OF NEVADA* from 10/23/2023 to 10/24/2023.

An exit conference was held on 11/07/2023 to provide a summary of the work performed and to discuss any anticipated findings and required corrective actions. We commend your agency's commitment to improving operations of this essential nutrition assistance program. We wish to thank the *MATER ACADEMY OF NEVADA* staff for the time and assistance extended to our State Agency staff during this process.

II. Introduction

An entrance conference was conducted on 10/23/2023. The review was conducted at the *MATER ACADEMY OF NEVADA* in Las Vegas, Nevada. The Administrative Review was conducted by Abigail Hanson and Erica Jaramillo. *MATER ACADEMY OF NEVADA* staff included Magaly Villasenor, Jenny Price, Renee Fairless and Ejona Lindsay; Academica staff included Kendra Thorton and Jennifer Lindemon. This report is based on the results of the offsite assessment, the onsite review of files, and meal service observations of the SFA's participating programs. An exit conference was held on 11/07/2023 which provided a summary of the work performed at *MATER ACADEMY OF NEVADA* and we discussed any additional documentation needed, preliminary findings, and observations.

III. Scope

The Administrative Review covered documents, records, and procedures relating to the administration of the NSLP for the month of review, August 2023. The Procurement Review covered all documents, records, invoices, and procedures relating to the procurement for the SFA for the year of review, school year 2022-2023.

IV. Methodology

The Administrative Review was conducted in accordance with procedures and requirements set forth in the Administrative Review Manual, 2018-2019 edition. It included evaluating *MATER ACADEMY OF NEVADA*'s administration of the National School Lunch and School Breakfast programs through the assessment of agency procedures, sampled review files, documentation, claims, fiscal systems, contracts, and staff interviews.

The Procurement Review was conducted in accordance with procedure and requirements set forth in 2 CFR 200 and 7 CFR 210. The procurement plan, code of conduct, and procurement documents, including invoices, were evaluated for compliance.

V. Noteworthy Achievements

- Mater Academy staff members were very friendly and responsive to feedback during the review.
- The kitchens were organized and very clean at sites observed.

VI. Critical Areas of Review

- Performance Standard I- Meal Access and Reimbursement
 - Certification and Benefits Issuance
 - Meal Counting and Claiming
- Performance Standard II- Meal Pattern and Nutritional Quality
 - Meal Components and Quantities
 - Offer versus Serve
 - Dietary Specifications and Nutrient Analysis
- Comprehensive Resource Management
 - Maintenance of the Non-Profit School Food Services Account
 - Revenue from non-program foods
 - Paid Lunch Equity
 - Indirect Costs
- General Areas
 - Civil Rights
 - Professional Standards
 - SFA On Site Monitoring
 - Local School Wellness Policy
 - Smart Snacks in School
 - Water Availability
 - o Food Safety
 - Reporting and Recordkeeping
 - SBP and SSO Outreach
- Procurement
 - o Procurement Plan
 - Code of Conduct
 - Procurement Documents and Records

VII. Findings and Required Corrective Action

Performance Standard II – Meal Pattern and Nutritional Quality

Meals claimed for reimbursement must contain food components in specific quantities and requirements as required by regulations; the meal pattern limits calories, restricts sodium levels, limits saturated fat, and eliminates trans-fat. References include but are not limited to 7 CFR 210.10 and 220.80.

Site/Question	Finding	Corrective Action	Due Date
East/ Q403a	Offer Verses Serve (OVS)	Re-train East nutrition staff on	12/20/2023
	Per 7 CFR 210.10(e),	what makes	
	every student is offered	a reimbursable meal with OVS,	
	the option to select the	ensuring	
	full amount of all five	staff understand that all food	
	food components.	components	
	During the on-site review	must always be available on the	
	of lunch, it was observed	service	
	that the high school	line, the line must be stopped,	
	service line was missing	and options	
	a second milk choice for a	replenished before the service	
	few minutes during the	line can	
	meal service. SA counted	continue.	
	6 meals that were served (when	Submit documents of training	
	only one milk choice was	(PowerPoint, handouts, etc.) to NDA for	
	available). SFA staff did	review.	
	not stop the line when		
	the second milk ran out,		
	SA staff told SFA to stop		
	the line while they went		
	to get more of the second		
	milk choice delivered		
	from the main kitchen.		

East/ Q409	Meal Pattern:	1. Kitchen Managers, or staff	12/20/2023
	Per 7 CFR 210.10(b)(1)(i),	who complete production	
	daily school lunches	records, must	
	offered to each age/grade	complete production record and	
	group must include the	meal pattern training.	
	food	Reference: the ICN Production	
	components and food	Record &	
	quantities specified in the	Meal Pattern training in	
	appropriate meal pattern.	Appendix.	
	During the review of	2. Create a procedure detailing:	
	August 2023 production	• How SFA plans to ensure	
	records for East, it was	records have the	
	noted that multiple days	following 12 items:	
	were missing the meal	Date/site name,	
	component contribution.	menu/food items, OVS	
	Seven entrée options	(yes/no),	
	were missing the	recipes/products, age	
	recording of either grain,	group/grade served (each	
	meat/ma, or vegetable	on separate page),	
	contributions. Vendor	portions of servings (both	
	records were able to	planned and served),	
	clarify meal contributions	contribution to the meal	
	for all but	pattern, total projected	
	one entrée. On 8/28/23,	servings, amount of food	
	the sandwich entrée		
		used, actual servings,	
	offered to HS during	leftovers, and	
	lunch did not have the	condiments/extras	
	full offering of vegetables	How production records	
	on the line. Production	information will be filled	
	records only show 0.5	out by kitchen staff daily	
	cups of carrots offered	(include how meal	
	for this specific entrée.	contributions will be	
	The vendor report shows	recorded)	
	that 2 bags of carrots	• How records will be	
	should be offered with	monitored daily by NSLP	
	this entrée, but	manager to ensure	
	production records do not	reimbursable meals were	
	reflect these numbers.	served (including two	
	Ten (10) meals did not	choices of milks)	
	have the sufficient	Submit proof of	
	vegetable quantity	training/certificates,	
	offered.	procedure, and November 2023	
	***Potential for future	production records (1 week for	
	fiscal action, if found as a	each site)	
	repeat finding on a future	to NDA for review.	
	review. ***		

East	Second milk choice:	1.For Production Record	12/20/23
Q410b	Per 7 CFR 210.10(d)(1)(i),	Procedure in Q409, include	
	Schools must offer	detail on how milk types (specify	
	students a variety (at	fat content and flavor) will be	
	least two different	recorded on production records.	
	options) of fluid milk.	Submit procedure for review.	
	Unflavored milk must be	2. Provide training to East	
	offered at each meal	kitchen staff on ensuring two	
	service.	milk choices are available	
	From the August 2023	during K-12 meal services.	
	production records for		
	East, it was unclear that	Submit proof of training to NDA	
	enough unflavored milk	for review.	
	was pulled for lunches.		
	Only about 74 unflavored		
	milks (which is the		
	number of meals served		
	to pre-k) were pulled for		
	lunches on the week of		
	8/25/23-8/31/23.		
	***Potential for future		
	fiscal action, if found as a		
	repeat finding on a future		
	review. ***		

Comprehensive Resource Management

All revenues and expenses under the nonprofit school food service account must be allowable- used only for the operation and improvement of the food service and net cash resources may not exceed three months' average operating expenses. References include not are not limited to 7 CFR 210.14.

Site/Question	Finding	Corrective Action	Due Date
ALL	Expenses:	Grants Manager	Proof
Q705	Per 2 CFR 210.14, revenues	(Jenny) submitted	submitted
	received by the nonprofit	proof of a transfer	on
	school food service are to	to the NSFSA to	10/30/2023
	be used only for the	cover the	
	operation or improvement of	unallowable costs.	
	such food service, except		
	that, such revenues shall not		
	be used to purchase land or		
	buildings, unless otherwise		
	approved by FNS, or to		
	construct buildings.		
	2 CFR 200.404 outlines what		
	constitutes a reasonable cost.		
	The SFA purchased		
	unallowable staff gifts for		
	School Lunch Hero Day. The		
	three purchases totaled to		
	\$382.71.		

Professional Standards

Regulations establish hiring standards for new school nutrition program directors at the School Food Authority (SFA) level and annual training standards for all school nutrition program directors, managers, and staff. References include but are not limited to 7 CFR 210.30

Site/Question	Finding	Corrective Action	Due Date
ALL	Professional Standards:	SFA must select	Proof
Q705	Regulations in 7 CFR	someone to fill the	submitted
	210.30 establish hiring	role of director and	on
	standards for new school	submit reasoning	10/30/2023
	nutrition program directors	(including proof of	
	at the SFA level. In	educational	
	addition, the regulations	background and job	
	establish annual	duties) for NDA to	
	training standards for all	review.	
	school nutrition program	Submit plan for how	
	directors, managers, and	the director will	
	staff.	complete required	
	No one at the SFA currently	training hours by	
	holds the director position.	June 30th, 2024.	

Food Safety

Regulations require SFAs to establish a food safety program and maintain facilities in accordance with Federal, State, and Local Health Code regulations to reduce risks of food borne illnesses. References include but are not limited to 7 CFR 210.13, USDA Guidance for School Food Authorities: Developing a School Food Safety Program, NRS 429.200, 444.335, and NRS chapter 446.

Site/Question	Finding	Corrective Action	Due Date
East	All SFAs are required to	NSLP Manager	12/20/2023
Q1404	establish a food safety program	(Magaly) to	
	for any facility where food is	develop a HACCP	
	stored, prepared, or served.	manual for each	
	Mater Academy's HACCP	site and submit to	
	manuals were available but	NDA for review.	
	were not site specific.		
Mountain	All SFAs are required to	NSLP Manager	12/20/2023
Vista	establish a food safety program	(Magaly) to	
Q1404	for any facility where food	develop a HACCP	
	is stored, prepared, or served.	manual for each	
	Mater Academy's HACCP	site and submit to	
	manuals were available but	NDA for review.	
	were not site specific.		

East Q1406	The most recent health inspection was only posted inside the kitchen and was not visible to participants in the cafeteria/serving areas.	NSLP Manager (Magaly) to post the most recent health inspection to both the High School cafeteria and the Middle School/Elementary School serving area. Submit photo proof of signage posted to NDA for review.	12/20/2023
East	One of the refrigerators in the	Internal thermometer was	Proof submitted
Q1407	High School kitchen at East was missing an internal	added to the	on
	thermometer.	refrigerator on-site	10/24/2023
	Temperature log was in use.	during the review.	, _, _
Mountain	One freezer in the kitchen at	NSLP Manager	12/20/2023
Vista	Mountain Vista was missing an	(Magaly) to create	
Q1407	internal thermometer	a temperature log	
	and log.	for the freezer at	
		Mountain Vista.	
		Send 2 weeks of	
		logs to NDA for review.	

Reporting and Recordkeeping

Regulations require SFAs to submit reports to NDA to report to RNS compliance with program requirements as well as for SFAs to retain records for three years plus the current year. References include but is not limited to 7 CFR 210.20 and 7 CFR210.23(c).

Site/Question	Finding	Corrective Action	Due Date
Q1501	Recordkeeping: SFAs must	NSLP Manager	12/20/2023
	maintain records for three	(Magaly) to	
	years plus the current year to	develop	
	demonstrate compliance with	procedure on how	
	program requirements.	records for all CNP	
	NSLP Manager (Magaly)	(Child Nutrition	
	noted that physical records	Programs)	
	are kept on-site, and	documentation will	
	electronic copies are on a	be saved for the	
	shared drive but when asked	required timeline.	
	to pull the two most recent	Submit procedure	
	health inspections for East,	to NDA for review.	
	they were not on file.		

Other Federal Programs

NSLP Afterschool Snack Program (ASSP)

Under the ASSP an SFA must ensure students are receiving nutritionally balanced snacks, receive appropriate educational or enrichment activities, and count and claim snacks accurately. References include but are not limited to 7 CFR 210.10(0), 7 CFR 210.9(c)(7), 7 CFR 210.13(c), and 7 CFR 210.23(b).

Site/Question	Finding	Corrective Action	Due Date
Mountain	During the review of	NSLP Manager (Magaly) to	Proof
Vista	August 2023	develop procedure on how	submitted
Q1706a	documents and on-	snack production	on
	site observation, it	records will be completed	10/30/2023
	was noted that the	daily and record the following:	
	SFA did not track	menu, serving sizes and	
	and record the	educational/enrichment	
	educational activity	activity completed that is	
	on snack production	distinct from any	
	records.	extracurricular programs. Also	
		include how NSLP Manager	
		will monitor for completeness	
		and reimbursable meals.	
		NSLP Manager (Magaly) to	
		submit procedure and 1	
		months' worth of completed	
		snack production records	
		for November 2023 to NDA for	
		review.	

Infant and Pre-K Meal Pattern

If multiple age/grade groups including Pre-K are being served in the same service area, the SA must determine how the meal service is structured to meet meal pattern requirements for each age/grade group. The Pre-K and Infant meal pattern updates are part of the Child and Adult Care Food Program: Meal Pattern Revisions Related to the Healthy, Hunger-Free Kids Act of 2010.

Site/Question	Finding	Corrective Action	Due Date
East/Q2	Per 7 CFR 210.10(p)(1), because Pre-K is not co- mingled and are served in their classrooms for breakfast and lunch, these students must have a separate menu that follows the CACFP meal pattern to ensure the limit of one juice per day; sugar limits in yogurt and cereal; and non- creditable grain-based desserts.	The food vendor (Revolution Foods) must create a separate menu for Pre-K that follows the CACFP meal pattern. The SFA must monitor the menu for compliance. NSLP Manager (Magaly) to submit separate menu for Pre-K for NDA for review.	12/20/2023
East Q3	Per 7 CFR 210.10 (a)(3), production records must show how the meals offered contribute to the required food components and food quantities for each age/grade group every day. From review of August 2023 production records, it was unclear if Pre-K got the correct amount of fruit and milk. Pre-K food items need to be separated on the production records due to their age group, so it is clear what quantities are being served to those participants.	NSLP Manager (Magaly) to submit 2 weeks of production records for Pre-K age group for November 2023 to NDA for review.	12/20/2023

East	Conchas were served to 2 of	Open Claim	Proof
Q6	4 Pre-K classrooms (29 meals	Adjustment for	submitted
	not to be reimbursed)	October 2023 East	with
	because the kitchen was not	SBP was completed	October
	able to switch out grain	for the 29 non-	claim on
	options in time. TA was given	reimbursable meals	11/16/23
	on Exhibit A and USDA	on 11/9/2023.	
	cheat sheets on reimbursable		
	grain-based desserts.		

VII. Recommendations and Technical Assistance

Recommendations:

1. Food Safety:

Add a covered Allergy/Accommodations list to all kitchens to confirm any children that have a food accommodation on file during service, if needed.

2. Meal Service:

Mountain Vista lunch service - Suggest moving both milk options to the beginning of the service line so it is easier for participants to choose either milk option or use the milk coolers for both milk varieties. Section off the service line using stanchions or other barriers to allow better flow through service line. Position POS/person counting after the milk coolers and before the share table. This would ensure all required components are selected, proper meal counts are taken, and assist with the flow of the service line. 3. Professional Standards:

Use iCN website instead of YouTube for staff training so there are records of completion and child nutrition certificates available for professional standards documentation, reducing administrative burden.

Technical Ass	
Site/Question	Finding
ALL/Q700	Maintenance of Nonprofit School Food Service Account: Suggest
	indicating the correct carry over balance from the previous year on
	each yearly P&L without a continuous running total.
ALL/Q900a	On-Site Monitoring: Add comments and corrective action notes to on-
	site monitoring records for breakfast and lunch.
	ASSP monitoring: Include all attendance counts on snack monitoring
	forms under the 'Counting and Claiming' section.
East/Q403b	Milk choice: During the on-site review, it was observed that breakfast
	is served "grab and go" and it was not clear to participants which bags
	had each milk type (including any special milk accommodation).
	Suggest adding a photo or empty cartons of available milks and ask
	students which option they would like.
East/Q404a	OVS: SA suggested moving the blue OVS signage to a more visible
	location in the High School cafeteria (at beginning of line). Add more
	signage to the service counter that explains what is needed for a
	reimbursable lunch (3-5 components, at least 1/2 cup fruit or
	vegetable). Also, have NSLP staff remind students during the lunch
	service every day what makes up a reimbursable meal.

Technical Assistance:

ALL/Q605	Nutrient Analysis: USDA Worksheets were initially not completed properly. They were missing the fruit and vegetable sugar/fat specifications, condiment specifications, as well as included vegetables in the calories for the entrée. TA given to vendor on how to properly complete the USDA Worksheets.
	Dietary Specifications: On the nutrient analysis for the high school menu were not correct for two menu items.
	<u>Chicken bites meal</u> : The dietary specifications were calculated wrong. Per the CN label, to get 2 oz of grain equivalent you would need to double the serving size.
	<u>Turkey Nacho meal</u> : The dietary specifications were calculated wrong. The dietary specifications did not match the turkey quantity on recipe.
	The menu was still in compliance when items were corrected. The vendor, Revolution Foods, was notified.
Mountain	Smart Snacks: Vending machines were on during the day but had a
Vista/Q1105	sign to not be used until after school. Because they are always on, they
	will need to be monitored to ensure proper use. NDA suggests creating
	a policy on how the vending machines are stocked and monitored and
	to look into having a timer for the vending machines, so they are not on/usable during the school day.

IX. Corrective Action Response

A written response to the corrective actions detailed in this report must be submitted within thirty (30) calendar days of receipt of the report. The response must include a description of the corrective action plan for the findings, including implementation time frames and supporting documentation as necessary.

NDA will thereafter assess the SFA's corrective action response. If the corrective action is not completed, or if the need is identified to ensure all corrective items are in place, we may schedule a follow up review. Program Funds may be withheld until corrective action is completed if not submitted by the required due date.

The SFA may appeal the NDA's action by submitting a written appeal request within fifteen (15) calendar days after receipt of notice of this Administrative Review Report and should be sent by certified mail, or its equivalent, or sent electronically by email. NDA will acknowledge the receipt of an appeal request within 10 days after its receipt of the request. More information is available in Appendix A.

X. Appendix:

- A. Appeal Procedure (attached)
- B. Procurement Review Report (attached)
- C. <u>"Serving School Meals to Preschoolers" USDA Guidance</u>
- D. <u>Exhibit A: Grain Requirements for Child Nutrition Programs</u>
- E. <u>Professional Standards Memo Director role</u>
- F. <u>iCN Production Records Training</u>
 - o <u>iCN Meal Patterns Training</u>
 - <u>iCN Effective Strategies for Procurement and Record Keeping</u> <u>Training</u>
- G. <u>USDA OVS Signage</u> (templates attached as well)